

Key Lines of Enquiry 1 day course

Who is this course aimed at?

Managers, within Private Sector Housing departments, who have responsibility for responding to the Audit Commission's Key Lines of Enquiry (KLOEs) and for developing and implementing housing strategy and policy.

About the course

The course will assist Housing Managers to:

- Understand the process of local authority inspection and the place of housing inspection within this regime
- Understand the Audit Commission's perspective on inspection
- Use KLOEs to identify strengths and weaknesses within their service
- Understand how KLOEs can be used to drive improvement and development

The course includes a presentation by the Audit Commission, explaining their perspective on KLOEs, and a case study presentation by St. Helen's Council, outlining their learning and success in working with KLOEs. There is also intensive case study based practical work.

The course normally runs from 09:00 to 16:30. A course outline is available on request.

Course materials

Delegates will receive professionally bound Delegate Packs containing course notes from the various sessions.

Certification

Delegates will be issued with Continuing Professional Development certificates confirming their attendance on the course.

Course scheduling options

Course dates will be scheduled in response to demand. There are 2 ways in which this can occur:

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In-house courses - Your authority or organisation finds enough delegates to make the course viable. We deliver the course for you, for a flat fee. If desired, several organisations could commission an in-house course together to share the cost. The advantage of this option is that you can have the course whenever and wherever you want it.

Open access courses - You notify us of your interest, and wait until there is sufficient firm demand within your region or sub-region for us to arrange a course, with places charged on a per-delegate basis.

Enquiries and bookings

For general enquiries or to commission an **in-house course**, please email us at training@cpcltd.com in the first instance.

Further information on CPC Professional Development, including other courses, may be found on our website at http://www.cpcltd.com/new/services/prof_dev.asp

Course fees

For an **in-house course**, the fee options are as follows:

- For a maximum of **16 delegates: £1,300 + VAT**. This would include one trainer, course packs for delegates to retain, CPD certificates and all expenses.
- For a maximum of **30 delegates: £2,400 + VAT**. This would include two trainers, course packs for delegates to retain, CPD certificates, and all expenses.

The above rates assume that training will be carried out at a venue provided by the client. If we are requested to provide a venue, this will be charged to you at a cost.

For an **open access course**, the standard fee is **£195 + VAT per delegate**. We regularly run open access training throughout the year.